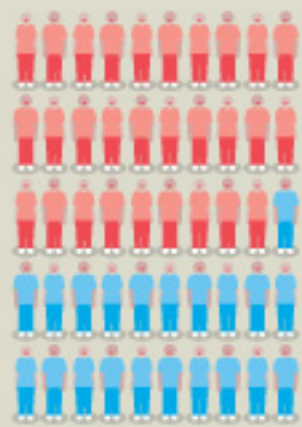


PUBLIC ACCOUNTS COMMITTEE: SCRUTINY OF ACCOUNTS 2017-18

Amgueddfa Cymru – National Museum Wales response to recommendations

Rec. No.	Recommendation Narrative	Response	Report page no.
34	The Committee recommends that the Museum complies with best practice in reporting its performance against aims and objectives, using infographics to improve communication and understandability	<i>The Museum reports quarterly to the Board of Trustees and the Welsh Government against its annual operational plan which includes the organisation’s aims and objectives. Separately, an infographic of key results was published for the year 2017-18 (attached).</i> <i>Additionally, for the year 2018-19 and ongoing an annual review of key achievements will be published and shared widely both in hard copy and via our social media accounts.</i>	72
35	The Committee recommends that the Museum continues to monitor carefully its staff absence rate, analysing staff absence levels to identify the causes of sickness absence. To enable wider comparison, the Museum should ensure that it calculates and reports its sickness absence rate in line with the wider public sector, disclosing the rate in days as well as percentage terms.	<i>Staff absence, including reasons for absence, is monitored by the Senior Leadership Team, Departmental Managers and quarterly by a Committee of the Board of Trustees. The Museum will calculate absence, disclosing rate in days as well as percentage. We have also ran training for line managers in terms of their role in monitoring sickness absences and supporting staff to reduce sickness absences.</i>	76

Rec. No.	Recommendation Narrative	Response	Report page no.
36	The Committee recommends that the Museum complies, at the earliest opportunity, with its statutory requirement to produce an annual strategic equalities report.	<i>A strategic equalities report has been produced and will be published annually.</i>	76
37	The Committee recommends that, to promote transparency, the Museum provides to the Committee an update in respect of its progress in implementing its commercial strategy and its performance against it in the 2018-19 accounts.	<i>An update will be provided to the Public Accounts Committee on commercial performance following publication of 2018-19 accounts.</i>	77
38	The Committee recommends that the Museum keeps its current environmental measures under review, and seeks to explore other ways to improve its sustainability whilst maximising value for money.	<i>The Museum is currently (May 2019) investing over £0.5m with help of a Salix loan, to replace aged Chillers and Condensers at National Museum Cardiff, which will help to improve sustainability.</i> <i>The Museum will keep under review its current environmental measures.</i>	78
39	The Committee recommends that the Museum provides an update in respect of its current backlog maintenance plan , in particular in addressing any issues identified as high/significant risk.	<i>The Museum will update its backlog/ preventative maintenance plan and provide an update to the committee, identifying high/ significant risks.</i>	79
40	The Committee recommends that the Museum includes sufficient information in its accounts to improve understanding and facilitate scrutiny, particularly in respect of its potential future liabilities	<i>The Museum will in future include sufficient information to help understanding and scrutiny and potential future liabilities, as agreed with Wales Audit Office.</i>	79



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We work in partnership with over

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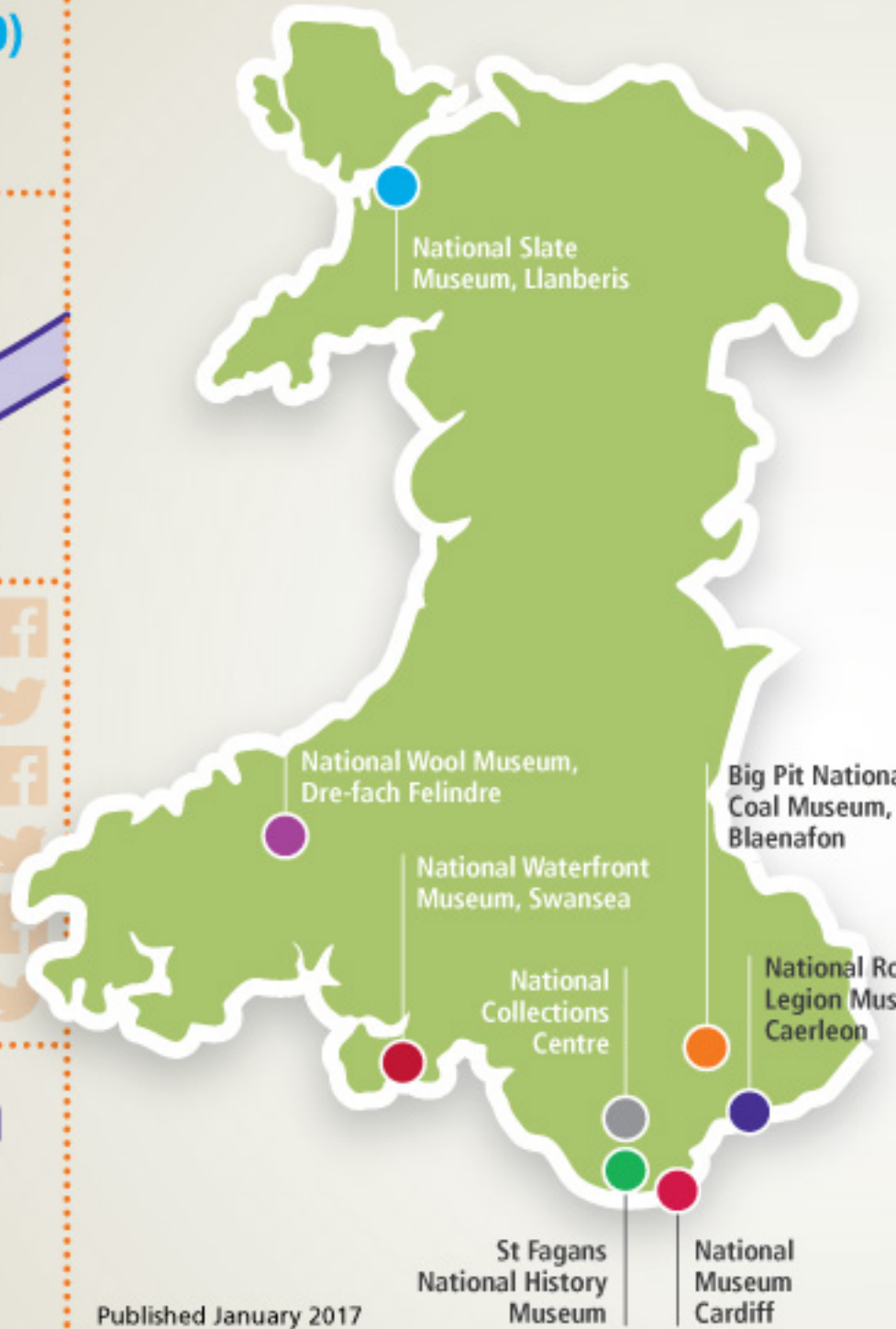


community organizations

We reach

2.1 million people a week

through social platforms



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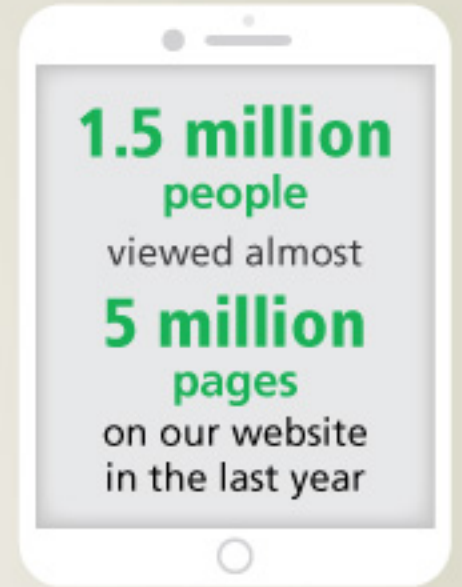
806 volunteers contributed over **24,000** hours last year



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200,000 school children and students

each year



1.5 million people viewed almost **5 million** pages on our website in the last year



33 Youth Forum members contributed **519** hours last year



Since 2008, our scientists have discovered over

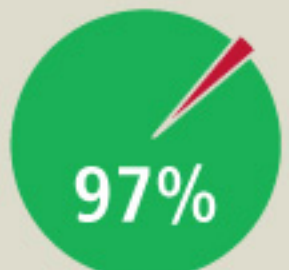
200

new species of animals, plants and other organisms from **over 40 countries**



£61m

The Museum's annual contribution to the Welsh economy is **£61m** of gross value added



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